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Norton Hall Children and Family Centre

(A Charitable company, founded in 2006)

Trustees Report and Financial Statements For the year ended 31 March 2024

Charity number 1112752

Company number 05052641



The pictures above show – left – the Dolphin Centre predevelopment, and – right – our newly developed Dolphin Women's Centre. We launched the new Centre with its Lakeside Café in September 2023.

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TRUSTEES REPORT

The Trustees are pleased to present their report and independently examined financial statements for the year ending 31st March 2024, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's governing document, applicable law, the Charities Act 2011, the Companies Act 2006, and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" (SORP) issued in March 2005.

REFERENCE AND ADMINISTRATIVE INFORMATION

Charity name:	Norton Hall Children and Family Centre
Charity registration number:	1112752
Company registration number:	05052641
Registered Office:	Ralph Road, Saltley, BIRMINGHAM B8 1NA.

Trustees

› Ms Wendy Kerr	Chair	Appointed April 2015
› Mr Iftikar Karim	Secretary	Appointed December 2004
› Ms Ghazala Parveen		Appointed September 2015
› Mr John Freeman		Appointed February 2004
› Ms Maryam Khan		Appointed April 2015

Secretary

Mr Iftikar Karim

Chief Executive Officer

Suzanne Knipe

Bankers

Unity Bank,
9 Brindley Place, Birmingham B1 2HB

Independent Examiner

P & W Social Accountants
The Barn, 173 Church Road, Northfield, Birmingham B31 2LX.

CHAIR'S REVIEW

I am very proud to present my summary of this year's report for the Norton Hall Children and Family Centre. Our operations include the Dolphin Women's Centre in Ward End Park.

Once again this has been a very busy and eventful year, as our charity has continued to support some of the most vulnerable and disadvantaged women, children, and families in East Birmingham.

In total across both Centres, we helped over 1,600 local women, children, and young people to improve their wellbeing and life chances.

Four in five of the families we supported last year are on low incomes, and we have seen a continuing increase in demand in people seeking advice and support, particularly with debt and financial distress.

Our Winter food project was a lifeline to many of our families, and this year we were able to more than double food provision – food parcels and hot meals for children and women attending our Centres - compared to last year.

At Norton Hall we provided preschool education, positive activities and mentoring support for almost 540 local children aged 2-16. Our after school and holiday activities provided free childcare to many parents struggling with the cost-of-living crisis, enabling them to remain in employment.

In July we launched a new three-year phase of our Starfish project, using mentoring support and positive activities to improve children's coping strategies, wellbeing and relationships. In parallel the project is working with parents to equip them to support their child's mental health, and to improve their wellbeing.

At the Dolphin Centre we completed a major redevelopment of the building and its grounds in Ward End Park and opened for business in September 2023, supporting almost 840 local women across the year.

This included opening our new Lakeside community Café for business. We are developing the Café as a social enterprise: providing training, employment and volunteering opportunities for local women, whilst providing Café facilities for centre visitors and local families to enjoy within the local park. Any surplus income generated will be used to fund services offered at the Centre.

Developments at the Dolphin Centre have increased our establishment costs significantly.

However, excluding fundraising and governance costs, 95p in every £1 was spent directly supporting our community. This includes the premises costs of the buildings in which our activities are delivered. Whilst we grew our income to almost £950k, we spent almost £900k, leaving us with just over two months free reserves in relation to our year ending 2025 budget.

We would like to thank all our partners and funders for their much-valued support throughout this year. Your support is needed now more than ever as we set out to realise the ambitious plans we have for both centres.

Finally, a big thank you to my fellow Trustees, and our dedicated staff and volunteer teams, whose hard work provides a invaluable service to the community.

Ms Wendy Kerr

Chair of Trustees

OBJECTIVES

Background

Whilst established in its current form in 2006, the charity has a 50-year track record of community-based service delivery. Since 2013, our operations include running the Dolphin Women's Centre in Ward End Park. Our mission is to support local children, young people, and women to overcome disadvantage.

Charitable objectives

The objects of the charity, as set out in its Memorandum of Association are:

1. To relieve poverty and advance health and education in the City of Birmingham, and to address the needs of disadvantaged women, children and young people in the Hodge Hill, Ladywood and Small Heath constituencies, by providing:
 - a. a community nursery, provision for out of school childcare, and promoting the development of childcare provision aimed at meeting the needs of low-income families.
 - b. holiday play schemes and other children's play provision.
 - c. support and provision for young people, including youth work with girls and young women.
 - d. opportunities for education, training and personal development.
 - e. support for the economic advancement of women, including supporting women into employment and enterprise.
- f. such further facilities as may be beneficial for the wider community in the area of benefit.
2. To promote and organise co-operation in the achievement of the above purposes.



These are two of our nursery children.

ACHIEVEMENTS AND PERFORMANCE

We support our local community in the Ward End and Alum Rock areas of East Birmingham in Hodge Hill constituency whose wards are all in England's 10% 'most deprived'. Our community has a high proportion of BAME residents, mainly of Pakistani heritage.

96% of the children we supported at Norton Hall were of BAME heritage and four in five were from families facing economic hardship. Of the women we supported at the Dolphin Centre, two in five were lone parents, 59% were long term unemployed and almost 70% had limited or no English Language skills.

Our community has really struggled with the cost-of-living crisis over the last year, and we have grown our capacity in response. Overall, across both Centres we supported over 1,600 local women, children, and young people to improve their wellbeing and life chances.

We thank our staff, volunteers, and Trustees who – through their hard work and dedication – have enabled us again this year to respond to the increase in demand for our services. We also thank our partners – whose expertise enhanced and broadened the support we could offer to our community.

Winter food project

Post pandemic we initiated a food project, giving food parcels to families we knew were really struggling with their finances. This project – spanning both Centres – has grown, and in response to demand we were able to more than double food provision compared to last year. We provided:

- › Almost 2,200 food parcels to families attending our centres.
- › Nearly a 1,000 community lunches in our Lakeside Café to c.300 women attending the Dolphin Centre.
- › Almost 1,900 lunches at Norton Hall for over 450 children attending our holiday / after school activities.
- › We also provided 30 of our most vulnerable families with a Winter Food parcel to the value of £75.00 each to help them cope over the Christmas period.

Families supported were very appreciative, many were on the verge of poverty and desperately needed support. Having a full stomach helped them undertake daily tasks, and the food support meant they could pay other bills; it helped their children to concentrate, learn and improve their behaviour.

Having the conversation about not having enough food (or being reliant on food parcels) gave our staff an opportunity to be able to talk openly about other forms of support. We signposted many families who needed additional support to local food banks, housing support organisations, Job Centre plus advisors, family support teams and other local organisations.

Feedback from families

"I cannot tell you how much this has helped me. I was so stressed about Christmas and how I was going to be able to afford food for us all. I have been trying to cut down on what I was planning to get which has really made me feel like a bad mom. You do not know how much this is going to help me and my children."

Norton Hall – our work with children, young people and families

Our work at Norton Hall provides parents with all year round after school and holiday childcare which is either free or provided at a low cost. 62 children of working parents on low incomes benefited from after school childcare this year. We also supported parents to repair family relationships through our Starfish project.

During the year we provided early years education for 63 children aged 2 -5. We also engaged 474 children aged 5- 16 in a range of positive activities and mentoring support. Finally – with the help of partners - we supported 135 parents struggling with parental challenges.

Sunflower community nursery

At our Nursery we provide pre-school education for local children whose educational starting point in life is significantly lower than the national average. Our OFSTED rating remains 'GOOD'.

This year we enhanced our learning framework by introducing a 'numeracy programme' (counting collecting) to complement our 'accelerated communication and language programme'.

80 % of the children we supported had English as an additional language.

Our new learning framework has ensured that they have the numeracy alongside the literacy skills they need for starting school.

We have also continued to be a proactive partner in the local 'stronger practice hub' part of the DFE Covid recovery programme for Early Years Providers.



Norton Hall Children and Family Centre Trustees Report and Financial Statements - Year ending 31st March 2024

Children & Young People

We support some of the most vulnerable and disadvantaged children and young people in our community to improve their emotional wellbeing and gain confidence to navigate and manage their often difficult and challenging life circumstances.

We supported over 470 children this year, of whom 57% had special educational needs and / or disabilities.

Positive activities

Most of the children we look after engage in what we call 'positive activities' - Sports, Arts, Drama, Forest School and social activities, enabling them to gain interests and skills and develop confidence.

412 children and young people participated after school and during evenings, weekends and school holidays in our busy programme, and the numbers accessing our evening activities expanded.

Working with partners we delivered a range of educational workshops, on subjects and issues that affect our young people the most.

These included workshops on gangs and knife crime, positive and healthy relationships, and practical first aid skills led by expert speakers.

The re opening of the Dolphin Centre with its Forest School area - an oasis of nature providing outdoor facilities for therapeutic play and learning - enabled us to expand our Forest School and Bushcraft activities. 181 children and young people deepened their connection to nature at the Forest School, gaining new skills in Bushcraft, developing confidence and gaining new environmental knowledge.



Children engaged in a dance with the Dragon they made at an arts session.

Starfish project

Thanks to increased funding, Starfish began a new three-year phase in July. Across three years we aim to provide bespoke early intervention support for 210 young people.

This year we exceeded the first-year target, supporting 74 young people aged 10-14, mainly through one to one and group mentoring. The aim is to help them improve their behaviour, wellbeing, engagement in school and family relations.

Children are selected to join whose behavioural issues are putting them at risk of being a danger to themselves and others, resulting in poor life chances due to – e.g., being excluded from education. They are supported by our youth team, as well as young leader volunteers.

These are local young people who we engage as volunteers to lead activity sessions. Close in age, they provide peer support and act as role models for our young people.



Children toasting marshmallows on the fire they helped create at forest school.

Via a partnership with Family Action, Starfish also supported 135 of the children's parents and / or caregivers. Their parents are engaged if their stress levels and worsening relationship with their child could result in family breakdown.

They are supported with advice and signposting on a 1:1 basis and / or in groups with wellbeing activities. Those that need the most support engage in our 10-week 'Understanding your Child's Behaviour' course, where they develop skills like effective behaviour management.

This year we delivered one cycle of this course and will use learnings to improve delivery next year.

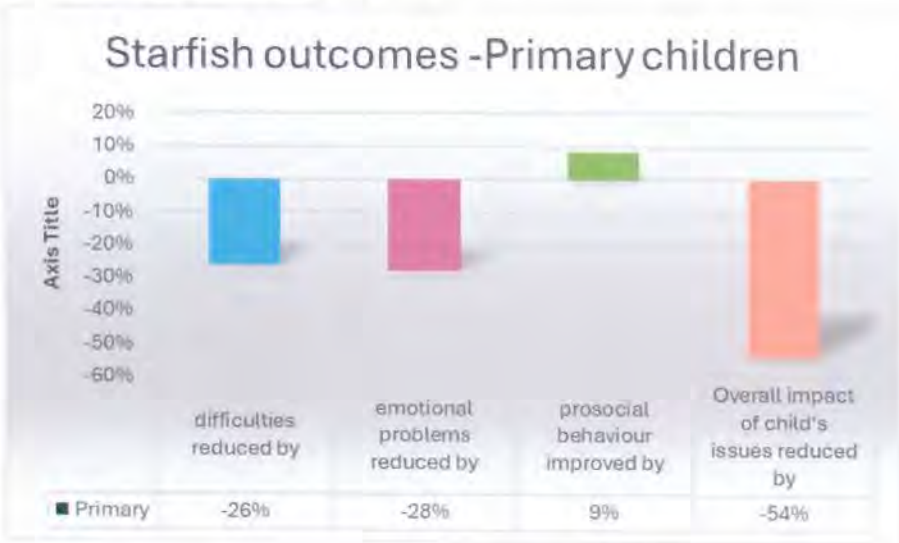
Outcomes and feedback on our work with children and young people.

The chart shows early results from our Starfish project, which had been running for 9 months in March 2024.

We survey children at the start and end of their involvement with Starfish. We use a Strengths & Difficulties (SDQ) assessment tool with 25 question areas.

It covers emotions, concentration, behaviour and being able to get on with other people.

Each child's teacher and parent / caregiver completes the SDQ so that the combined scores reflect an 'in the round' assessment of what the child is like in each environment, before and after the programme.



We collected 'pre' and 'post' scores from 30 of the 36 children participating.

The results show the average change from the start to the end of the mentoring programme in the children's behaviours and difficulties. The 25 questions are mapped to four categories and analysed. The average results across two cohorts are shown in the above graph. We achieved a:

- › 26% reduction in difficulties, such as their ability to concentrate in school.
- › 28% reduction in emotional problems, such as losing their temper or being very anxious.
- › 9% improvement in pro social behaviour, such as being kind to others and having friends.
- › A reduction of 54% in terms of the overall impact of the child's difficulties and behaviours on the people around them - at home, at school – as well as on the young person themselves.

Schools feedback

"D' had very low self-esteem and found it difficult to talk about his emotions. Since being supported by Starfish D is a lot happier than before. He is more able to manage and express his emotions and less likely to be argumentative and aggressive to others.

"School staff and parents have seen a drastic change in D's overall mental health and wellbeing as well as his behaviour." **Headteacher**

"R' is much calmer and less anxious. We have seen an improvement in his academic attainment since he joined Starfish." **Pastoral Lead**

Norton Hall Children and Family Centre Trustees Report and Financial Statements - Year ending 31st March 2024

Parent feedback

"The Starfish project is wanted and needed for children like mine who suffer from low self-esteem and confidence. My son has completely changed his attitude towards school and is now more engaged in his learning."

"H seems more joyful and happier than she used to be. She can explain her point of view more logically and follows it up with strong reasons (why she wants to do it etc). She started making right choices and doesn't take risks without assessing them or thinking about what she is doing. She has less tantrums or meltdowns now. Thank you everybody in your team who has helped my child."

Dolphin Women's Centre

In a major milestone we completed the redevelopment of the building and its grounds in Ward End Park and opened for business in September 2023. We supported over 1,000 women with information, advice and guidance and signposting to local services and activities and almost 840 of these went on to access our services at the Dolphin Centre.

Training and employability support

We offer local women opportunities to gain work experience and receive training in a range of areas including hospitality, horticulture, administration, IT and English language skills.

We are proud to report that, despite the upheaval caused by the project, we provided education, training, employment, health and wellbeing support for 1,004 women during the year.

Of the women we supported 94% were from BAME communities, 83% were in receipt of benefits and on low incomes. 38 % were lone parents, 59% were long term unemployed and 69% had no or very poor English Language skills.

The picture on the right shows two women at their end of training course, receiving their certificates.



We opened the doors to our new lakeside Café with its outdoor kiosk in September and have since been gradually developing what we offer and how we run it. Park visitors are so pleased that they can now enjoy a coffee and cake when they visit the park and the feedback from local people has been really positive.

The Café also caters to Centre visitors, including buffet lunches for training providers who rent rooms at the Centre. The team also prepare meals for children at nearby Norton Hall and in the Winter they provide regular community lunches as part of our Winter food project. Four local women are employed on a part time basis at the Café, alongside local women gaining work experience as volunteers and participating in a range of training opportunities linked to employment in the hospitality sector.

Volunteer feedback

Environmental programme

This year we continued to collaborate with the Friends of Ward End Park on activities within our forest school area, our community allotments and the wider Park.

We engaged and supported an additional 10 regular local volunteers in a wide range of environmental activities including growing vegetables, planting flowers, gardening, and group litter picks within the park.

We trained eight local people as level 3 Forest School Leaders, so that they can engage more people across Birmingham in outdoor learning, developing their connection to nature.

This year we also developed an Outdoor Environmental Learning Programme in partnership with the Heart of Birmingham Vocational College. So far six learning disabled young women participated in the programme, gaining environmental skills and confidence. We hope to extend this programme next year.

Outcomes

The picture below shows a group of women attending their end of training celebrations.

Of the women we supported this year...

185 improved their English language skills

64 gained basic education and vocational qualifications

148 improved their employability skills through our employment support programme

14 got jobs after accessing our employability support.

16 gained work experience through our volunteering and work experience activities



Case study

'M' came to the Dolphin Centre in 2021.

An unemployed mother of two school age children, M needed help and support to find employment, but she had very low self-confidence and self-esteem.

We supported her to gain work experience as a volunteer, supporting the busy reception team, as well as attending further education and training opportunities in our Training suite at the Centre.

As her self-confidence and skills increased, she began to provide mentoring support to other women who had little or poor English skills.

After two years M had gained the self-confidence and skills she needed to be able to progress to a further education college, where she was able to gain her teaching certificate.

She has now gained employment as an ESOL teacher and is teaching and inspiring other women in our community.

FUTURE PLANS

Trustees have reviewed the financial position of the charity over the next 12 months which has included a review of the budget for the coming year (YE25) and anticipated funding into YE26.

We aim to build reserves again over the next year and have set an income target that is higher than our planned spend to help us realise this goal.

Our plans for the coming year at Norton Hall in our work with children and families include getting all of our Mentors trained in Trauma Informed Schools UK training to enhance their skills. In response to high demand, we will expand our parenting support programme which is proving to be effective in improving family relationships.

The fabric of the building at Norton Hall needs strengthening to and made more energy efficient. Funding dependent, we aim to implement the recommendations of an independent energy assessment over the next few years to make it more fit for the future.

Our plans for the Dolphin centre include opening our Café and its outside kiosk at weekends in addition to Monday – Friday. We want to create a new Terrace allotment in an unused space and expand our community allotments to grow produce for our Café.

We run the Lakeside Cafe as a social enterprise and hope for it to be self-sustaining longer term. In the meantime, we will continue to develop our programme of English, IT, employability, horticultural and environmental training and work experience opportunities at the Centre.

We have grown quickly over the last few years, so in the coming year we will need to review our infrastructure, which may result in increasing capacity within our management team which will help with consolidation of new projects and services.

FINANCIAL REVIEW

The Trustees agreed a budget for the year with three main cost centres: 1. The Sunflower Nursery; 2. Children and Young Peoples Services; and 3. The Dolphin Women's Centre.

The Income and Expenditure Account shows total incoming resources for the year ending 31st March 2024 (YE24) of £948,046 (an increase of 30% on YE23- £729,792).

Resources expended increased by 23% to £894,721 (YE23: £729,748), which left a net surplus of £53,325 (YE23: £44 surplus). Total net assets at the year-end amounted to £434,009 (YE23: £380,684) of which £148,736 was restricted funds (YE23 £142,249).

95% of our expenditure was spent on directly supporting beneficiaries: 65% on the salaries of our expert team, 18% on activity costs, and 12% on premises and management costs across our two Centres. 2% was spent on fundraising for voluntary income and 3% on governance.

Reserves policy and position

Due to uncertainties and the short-term nature of much of the charity's funding, the Trustees policy is to hold sufficient reserves in the Unrestricted Fund (free reserves) to allow it to operate for a period of 3-6 months in the coming budget year.

The free reserves position as at 31st March 2024 was £195,273, which equated to just over two months of the YE25 budget of £1m. Designated funds of £90,000 are held to cover possible redundancies and ongoing building maintenance. This policy is reviewed annually by Trustees.

Income generation

The charity has limited assets and its primary source of funding (73% in YE24) was charitable activities income sourced through partnerships with other charities, local authorities and schools, with the remainder Trusts and Lottery and donations from individuals. Where grants are given for specific purposes, they are treated as Restricted Funds. In YE24, there was c.£406k of restricted grants (detailed at Note 2) and tracking and managing these funds is part of the charity's financial management.

Acknowledgements

We would like to thank all our partners for their much-valued support throughout this year, including Birmingham City Council Landscape Practice Group, The Friends of Ward End Park, Family Action, The Childrens Society, Birmingham Education Partnership, 26 local schools, Birmingham Adult Education Service, The Pioneer Group, local Family Support Teams and Safeguarding Hubs, Workers Education Association, Jobcentre Plus, Midland MENCAP, Birmingham MIND, Birmingham Healthy Minds, Disability Resource Centre, Sampad, Salt Road, Spurgeons, Children's Quarter & Ways for Wellbeing CIC.

Also, a special thank you to our funders: the National Lottery Community Fund, Birmingham City Council, and the CB & HH Taylor 1984 Trust, Dumbreck Charity, Edward & Dorothy Cadbury Trust, Eveson Charitable Trust, G.E. GEE Trust, Garfield Weston Foundation, GJW Turner Trust, Gosling Foundation, Grimmitt Trust, Millie's Watch, Roger and Douglas Turner Charitable Trust, Rowlands Trust, Society of the Holy Child Jesus, School for Social Entrepreneurs, Sport Birmingham, Souter Charitable Trust, St Thomas's Dole Charity, W E Dunn Trust.

A big thank you to our dedicated staff team staff whose hard work provides a valuable service to the community. Thank you to our Trustees, who give their time and expertise on a voluntary basis. Finally, a huge thank you to our team of dedicated local volunteers, who give their time to support the day-to-day work of the charity.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charitable company is constituted as a not for profit Company Limited by Guarantee having no share capital. It is also a charity registered with the Charity Commission.

The charity is governed by its Memorandum and Articles of Association, and the policies made from time to time by its Directors, who are also the Trustees of the charity.

Trustees are elected at the AGM, with one third standing down each year. They have the power to co-opt up to three further Trustees, and at least 60% must be women. We are currently recruiting for a new Treasurer.

Responsibilities of the Trustees

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial period. In preparing those financial statements, the Trustees should follow best practice and:

- › select suitable accounting policies and then apply them consistently.
- › make judgements and estimates that are reasonable and prudent; and,
- › prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue on that basis.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence for taking steps for the prevention and detection of fraud and other regularities. The Trustees who served during the period under review and up to the date of this report are set out on page 2.

Risk management

The Trustees have assessed risks to which the charity is exposed and are satisfied that systems are in place to mitigate our exposure to the major risks. Trustees are confident that sufficient funding will be available to continue to run the charity for the next 12 months and have contingency plans in place to deal with a shortfall in funding within one or more of its current activities.

Management structure and staffing

The day-to-day financial management is devolved to the Chief Executive - Suzanne Knipe. The Board receives quarterly management accounts, showing the actual performance compared to budget.

We have a culturally diverse staff team, balanced in age and gender. Many of our staff live locally and some are 'home grown', starting with us as volunteer young leaders. Our qualified and experienced team have a wide range of complementary skills and qualifications.

These include Youth Work and academic qualifications in for example, Play Work and Mentoring Qualifications (to Level 2 or 3), Therapeutic Counselling, Psychology, 'Trauma Informed Practice' and Drawing and Talking Therapy.

During the year we gained new employees in our Café – all local women – however the management and staff team remained otherwise the same.

Public benefit

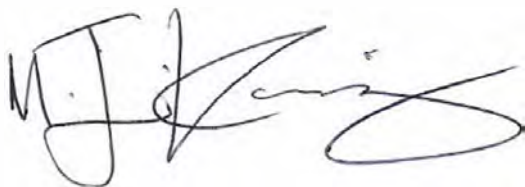
The Trustees, having considered section 4 of the Charities Act 2006, have satisfied themselves that they have complied with the duty to have regard to the Public Benefit guidance published by the Charity Commission.

The activities and achievements of the charity are outlined in this Report and the Trustees believe, demonstrate that charity is providing public benefit.

Independent examination

The Trustees have appointed P&W Social Accountants to undertake this role. This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the Trustees and signed on their behalf by:

A handwritten signature in dark ink, appearing to read 'I. Karim', with a large, sweeping flourish at the end.

Mr Iftikar Karim, Secretary

16th June 2024

INDEPENDENT EXAMINER'S REPORT

I report to the Trustees on my examination of the accounts of the charitable company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charitable company's Trustees (also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

I have satisfied myself that the accounts of the charitable company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination. I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the Act. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England & Wales, which is one of the listed bodies.

I have completed my examination. I can confirm that no matters have come to my attention in connection with the examination giving me cause to believe that:

1. Accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or that,
2. The accounts do not accord with those records; or that,
3. The accounts do not comply with the accounting requirements of section 396 of the 2006 Act, other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or that,
4. The accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed by:



Date of signature:

16/06/2024

P & W Social Accountants

The Barn, 173 Church Road,
Northfield, Birmingham B31 2LX

FINANCIAL STATEMENTS FOR THE YEAR ENDING 31 MARCH 2024

Statement of Financial Activities (incorporating an Income and Expenditure Account)

					2024	2023
	Notes	Unrestricted Funds	Designated Funds	Restricted Funds	Total Funds	Total Funds
		£	£		£	£
INCOME FROM:						
Voluntary income	2	52,092	0	207,029	259,121	74,323
Charitable activities	3	489,690	0	199,235	688,925	655,470
TOTAL INCOME		541,782	0	406,264	948,046	729,793
EXPENDITURE ON:						
Raising voluntary income	4	15,696	0	0	15,696	14,114
Charitable Activities	4	479,249	0	399,776	879,025	715,634
TOTAL EXPENDITURE		494,945	0	399,776	894,721	729,748
NET INCOME/(EXPENDITURE)		46,837	0	6,488	53,325	45
Transfers between funds		0	0	0	0	0
NET MOVEMENT IN FUNDS		46,837	0	6,488	53,325	45
RECONCILIATION OF FUNDS:						
Total funds brought forward		148,436	90,000	142,248	380,684	313,687
TOTAL FUNDS CARRIED FORWARD		195,273	90,000	148,736	434,009	313,733

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

Balance Sheet as at 31st March 2024

	Notes	2024 £	2023 £
FIXED ASSETS			
Tangible assets	6	199,396	176,316
CURRENT ASSETS			
Debtors & prepayments	7	17,768	43,249
Cash at bank & in hand		249,935	190,414
		267,703	233,663
CREDITORS			
Amounts falling due within one year	8	33,090	29,295
NET CURRENT ASSETS			
		234,613	204,368
NET ASSETS			
		434,009	380,684
FUNDS OF THE CHARITY			
	10		
Unrestricted funds		195,273	148,436
Designated funds		90,000	90,000
Restricted funds		148,736	142,248
TOTAL FUNDS		434,009	380,684

For the year ending 31.03.2024, the Charity was entitled to exemption from audit under section 477 . of the Companies Act 2006 relating to small companies

Director's responsibilities:

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006. However, in accordance with Section 145 of the Charities Act 2011, the financial statements have been examined by an Independent Examiner, whose report is included in these accounts. The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and preparation. These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

Signed on Behalf of the Board:

Approved by the Board on



Mr Iftikar Karim, Secretary

Date: 16th June 2024

The notes on the following pages form part of the financial statements

Norton Hall Children and Family Centre Trustees Report and Financial Statements - Year ending 31st March 2024

Notes to the Financial statements

Note

1. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102)(effective 1 January 2019) - (Charities SORP (FRS102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2006.

Norton Hall Children and Family Centre meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s). The Charity Commission's guidance on public benefit organisations supports the conclusion that Norton Hall Children and Family Centre is a public benefit entity.

The reporting currency is £ Sterling.

Preparation of the accounts on a going concern basis

The financial statements have been prepared on a going concern basis which assumes that the Company will continue to operate. The validity of this assumption is dependent upon the continuance of support from the Company's key funders and in response to the progress made by the Company in pursuing a viable budget including the obtaining of further grants and other funds. The Company's current business plan shows that the Company will be able to operate in the foreseeable future. Based on this understanding, the directors believe that it remains appropriate to prepare the financial statements on a going concern basis. The financial statements do not include any adjustments which would result from the basis of preparation being inappropriate.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life (assets with a cost below £1,000 are not capitalised) :

Fixtures, fittings & equipment
Improvements to property

Income

Items of income are recognised and included in the accounts when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions attached to the item(s) of income have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund Accounting

Unrestricted Funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for the particular restricted purposes within the objects of the charity.

Restrictions arise when specified by the donor or when funds are raised for a particular restricted purpose.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered.

Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Pension costs

The Company operates a money purchase pension scheme for employees. Employer contributions are charged as an expense in the period to which they relate and are allocated to activities in line with the related salary cost.

Notes 2 & 3

2. VOLUNTARY INCOME

	2024	2023
	£	£
Donations	20,092	59,744
Grants received - Restricted		
Eveson Charitable Trust	5,000	0
Gosling Foundation	5,000	0
Millie's Watch	15,000	0
National Lottery CF - Cost of Living	44,875	0
National Lottery CF - SAYMPH	118,554	0
Society of the Holy Child Jesus	10,000	0
Sport Birmingham - Together Fund	0	9,579
Other grants received	8,600	0
	207,029	9,579
Grants received - Unrestricted		
Garfield Weston Foundation	20,000	0
Roger & Douglas Turner Charitable Trust	5,000	5,000
Other grants received	7,000	0
	32,000	5,000
Total voluntary income	259,121	74,323

3. INCOME FROM CHARITABLE ACTIVITIES

	2024	2023
Public sector contracts and grants		
Birmingham CC - Building Development	0	12,500
Birmingham CC - Early Years SENCO	9,624	12,930
Birmingham CC - Holiday Activity & Food	133,450	126,565
Birmingham CC - Neighbourhood Network Scheme	0	4,960
Birmingham CC - Neighbourhood Development Support Unit	4,950	2,500
Birmingham CC - Pupil Premium	0	1,935
Birmingham CC - Valuing Worth Norton Hall	26,211	26,211
Birmingham CC - Valuing Worth Dolphin Centre	25,000	25,000
Total public sector contracts & grants	199,235	212,601
Income from fees and trading		
Norton Hall - Nursery	140,141	128,381
Norton Hall - Children and Young People	260,080	281,325
Dolphin Women's Centre	74,943	33,163
Environmental	4,825	0
Lakeside Café	9,701	0
Total fees and trading	489,690	442,869
Total Charitable Activities Income	688,925	655,470

Notes 4 & 5

4. EXPENDITURE	2024	2023
Charitable		
Activities:	£	£
Establishment costs	110,698	99,494
Staff costs	582,236	500,809
Direct cost of activities	158,573	100,184
Depreciation	26,598	14,179
FutureBuilders loan interest	0	88
Independent Examiner's Fee	920	880
Finance costs	0	0
	879,025	715,634
Raising funds:		
Fundraiser	15,696	10,220
Other direct costs	0	800
External support	0	3,094
	15,696	14,114
Total expenditure	894,721	729,748

5. STAFF COSTS, TRUSTEES REMUNERATION AND EXPENSES

There were no trustees remuneration or other benefits for the year ended 31st March 2024 nor for the year ended 31st March 2023.

£38 of expenses was paid to one Trustee reimbursing traveling expenses (2023: £Nil).

STAFF COSTS	2024	2023
	£	£
Wages and salaries	533,739	468,345
Employer costs - National Insurance	38,966	34,388
Pension costs	9,531	8,296
Agency staff fees		
	582,236	511,029

The average number of full-time equivalent employees during the year was:

21	18
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No employees had emoluments in excess of £60,000 (2023: nil).

Key management personnel comprise the CEO and Operations and Finance Manager whose combined employee benefits totalled £91,325 (2023: £81,582) including pension contributions.

Notes 6-9

6. TANGIBLE FIXED ASSETS

Costs

As at 31st March 2023

Additions

At 31 March 2024

Depreciation

As at 31st March 2023

Charge for the year

At 31 March 2024

Net Book Value

31st March 2024

31st March 2023

Leasehold etc £	Fixtures, fittings, equip £	Total
354,463	53,350	407,813
0	49,678	0
354,463	103,028	457,491
178,147	53,350	231,497
14,179	12,419	26,598
192,326	65,769	258,095
162,137	37,259	199,396
176,316	0	176,316

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade Debtors	13,881	38,869
Prepayments	3,887	4,380
	17,768	43,249

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade Creditors	22,473	18,492
Tax and social security	7,764	8,107
Pensions	1,933	1,816
Accrued expenses	920	880
	33,090	29,295

9. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Designated Funds £	2024 Total Funds £	2023 Total Funds £
Fixed Assets	87,541	111,855	0	199,396	176,316
Net Current Assets	107,732	36,881	90,000	234,613	204,368
	195,273	148,736	90,000	434,009	380,684

Notes 10-12

10. FUNDS	Opening balance £	Income £	Expenditure £	Transfers £	Balance £
General Fund	148,436	541,782	494,945	0	195,273
Designated Fund - Maintenance & Redundancy Reserve	90,000	0	0	0	90,000
Restricted Funds					
Birmingham CC - Early Years SENCO	0	9,624	9,624	0	0
Birmingham CC - Holiday Activity & Food	0	133,450	126,736	0	6,714
Birmingham CC - Neighbourhood Network Scheme	2,500	0	2,500	0	0
Birmingham CC - Neighbourhood Dev Support Unit	4,136	4,950	9,086	0	0
Birmingham CC - Valuing Worth Norton Hall	0	26,211	26,211	0	0
Birmingham CC - Valuing Worth Dolphin Centre	0	25,000	25,000	0	0
Capital assets funds	126,034	0	14,179	0	111,855
National Lottery CF - Cost of Living	0	44,875	44,875	0	0
Sport Birmingham - Together Fund	9,578	0	9,578		0
National Lottery CF - SAYMPH	0	118,554	88,387	0	30,167
Eveson Charitable Trust	0	5,000	5,000	0	0
Gosling Foundation	0	5,000	5,000	0	0
Millie's Watch	0	15,000	15,000	0	0
Society of the Holy Child Jesus	0	10,000	10,000	0	0
Other grants received	0	8,600	8,600	0	0
Total Restricted Funds	142,248	406,264	399,776	0	148,736
Total Funds	380,684	948,046	894,721	0	434,009

Fund Descriptions

Birmingham CC - Early Years SENCO: funding to support nursery provision for those with additional needs.
 Birmingham CC - Holiday Activity & Food: funding towards free school holiday food and fun activities.
 Birmingham CC - Neighbourhood Network Scheme: funding to deliver basic English classes to women.
 Birmingham CC - Neighbourhood Development Support Unit: funding towards increased utilities costs.
 Birmingham CC - Valuing Worth Norton Hall: funding to offset the rent of properties used by the charity.
 Birmingham CC - Valuing Worth Dolphin Centre: funding to offset the rent of properties used by the charity.
 Capital assets funds: funding towards the capitalised costs of improvements made to the leasehold properties.
 National Lottery CF - Cost of Living: funding towards our Winter Food project
 Sport Birmingham - Together Fund: funding for children's sport and activity.
 National Lottery CF - SAYMPH: funding for positive activities, mentoring and parenting support
 Eveson Charitable Trust - Towards our Positive Activities work with children at Norton Hall
 Gosling Foundation - Towards our Positive Activities work with children at Norton Hall
 Millie's Watch - Towards our work with children at Norton Hall including Forest School
 Society of the Holy Child Jesus - Towards our work at the Dolphin Centre
 Other grants received - restricted funds all under £5,000

11. COMMITMENTS

The total of future minimum lease payments under non- cancellable operating leases are:
 Within one year - £1,738 (£1,210 comparative)
 Between one and five years - £0 (£907 comparative)

12. RELATED PARTY TRANSACTIONS

There were no transactions with related parties during the year or previous year that require disclosure in these accounts.

Note 13

13. Comparative statement of Financial Activities
(incorporating an Income and Expenditure Account)
for the year ended 31st March 2023

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds £
INCOME FROM:				
Voluntary Income	59,744	0	14,579	74,323
Charitable activities	442,869	0	212,601	655,470
TOTAL INCOME	502,613	0	227,180	729,793
EXPENDITURE ON:				
Raising voluntary income	14,114	0	0	14,114
Charitable Activities	461,467	0	254,167	715,634
TOTAL EXPENDITURE	475,581	0	254,167	729,748
NET INCOME				
and net movement in funds for year	27,032	0	(26,987)	45
Transfers between funds	0	0	0	0
NET MOVEMENT IN FUNDS	27,032	0	(26,987)	45
RECONCILIATION OF FUNDS:				
Total funds brought forward	121,403	90,000	169,236	380,639
TOTAL FUNDS CARRIED FORWARD	148,435	90,000	142,249	380,684